

Nantcol Waterfalls Caravan & Camping Site Ltd

A warm welcome to you all to Nantcol Waterfalls, we sincerely hope that you will enjoy your stay with us in this beautiful part of Wales.

Please take a few minutes to read the following guides and instructions:

CAMPING ENTRY TICKET

Once you arrive on site you will be issued with a camping ticket that is colour coded to the date of your departure. Please ensure that this ticket is visible at all times in your motor vehicle.

RECEPTION

The Reception opening times will be displayed.

Peak Times – 9.00am – 9.00pm

All other times – 9.00am – 10.00am and 5.30pm – 6.30pm

We provide a free service to refreeze your ice packs, we can also recharge your mobile phones but would appreciate a donation to the Air Ambulance. Donation box on the counter.

We sell basic camping equipment, cold drinks, hot drinks, sweets, shower cards, logs and ice cream! Wi-Fi can be purchased on line. During peak time we shall also be selling milk and bread.

SHOWER CARDS

OBTAINABLE AT RECEPTION ONLY

As the site is on a private water supply and open to the general public, to control usage, the showers will only operate on a shower card system which allows a 5-minute shower per card. These cards will only be issued to our Camping Clientele and are available at Reception.

CAMPFIRES

We allow raised campfires only which requires the use of Fire Baskets only. Fire baskets can be bought on site or hired from Reception for £5 per basket and a £50 refundable deposit is applicable, **deposits will not be returned if the Fire Basket is damaged or lost.** Every camper must self-risk assess and ensure that all fires are extinguished at the end of the evening, in addition to avoid carbon monoxide poisoning all barbeque equipment must be totally distinguished and kept outside after use. .

Logs must be either bought on site or elsewhere, but the collection of deadwood and especially live wood is strictly forbidden. Trees in this area are protected by a Tree Preservation Order.

DRINKING WATER

The drinking water for this site is pumped from a 185ft Bore Hole. The supply is regularly tested by Gwynedd Council. For added safety we have now installed a filtration system. If you are uneasy with this situation, please feel free to boil before consuming.

ELECTRICAL PITCHES

Please note that conventional household heaters should not be used, camping heaters only.

Conventional heaters will overload the system and will cause the Main Switch to trip.

All Electrical pitches must be vacated by 12.00pm on the date of departure.

LAUNDRETTE

Located near the toilets are 2 commercial Washing Machines and 2 Commercial Tumble Dryers, both units are coin operated with the Washing Machines charged @ £3 per cycle and the Tumble

Dryers @£1 per cycle. The new £1 coin is now acceptable. Please follow instructions for use at the location. Washing machines are available from 12pm onwards.

WIFI ACCESS

We have recently installed Wi-Fi access on site. This is purely Internet access and will not allow you to download movies. Wi-Fi codes can be purchased on your device for a charge: £3 or 24hrs: £7.50 for 3 days and £10 for 7 days. This applies to 1 device per code. Discount will be given for 2 devices.

MOBILE PHONE SIGNAL

Unfortunately, we have a weak mobile phone signal on site, however if you venture 100 metres up the hill on the same side as the waterfalls you should obtain 4 bars from most signal providers. An Out of Hours EMERGENCY LINE is available outside the Reception Office.

ROPE SWINGS

You will probably see rope swings dotted about the site, the swings have not been provided by us, as owners we do not encourage their construction and will not be held responsible for any injuries resulting from rope swing accidents.

REFUSE

We aim to recycle as much as 80% of the waste generated therefore please deposit all recyclable waste in the **BLUE BINS**, bottles in the **MARKED BINS** and any unrecyclable waste in the **GREEN BINS**. **All recyclable items should be visible and not concealed in black bin liners.**

CCTV

For your safety and security, the whole site is monitored by 24-hour recordable CCTV

DOGS

We welcome well-behaved dogs and dog owners! **Please ensure that your dog is tethered and in total control at all times.** Due to the presence of sheep we cannot allow dogs to be unleashed. Dog fouling should be dealt with in the appropriate manner.

FACILITIES

The facilities are cleaned at regular intervals, please help us by ensuring that they are kept in a clean and tidy condition at all times

Nantcol Waterfalls is a happy family orientated campsite where rowdiness, loud music at any time of day, foul language and general disrespect to the site and fellow campers is totally unacceptable and will not be tolerated.

Please remember we are not responsible for the British weather!!

With kind regards,
Aled, Eleri, Aron and Elliw

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